DELTA DENTAL

Important Notice for Dentists with Patients Covered by the State of Illinois Dental Plan

We understand that the last 18 months have been extremely difficult for those impacted by the State's budget impasse, particularly Delta Dental of Illinois network dentists, as well as non-network dentists. During this time, Delta Dental of Illinois has attempted to develop several options to provide some relief for both network and non-network dentists. The difficulty has been that there are regulatory and legal limitations due to our corporate structure and the nature of the Administrative Services Agreement between the State of Illinois and Delta Dental of Illinois. As a result, Delta Dental of Illinois cannot utilize similar remedies with dentists that hospitals, medical groups, banks, and others have initiated.

We have been working with the State of Illinois, specifically CMS (Illinois Department of Central Management Services), and we are pleased to announce a solution that will provide interim relief – and some certainty – over the next few months for both our network and non-network dentists.

The State and CMS have approved the release of approximately nine (9) weeks of claims, starting with the oldest claims. One week of claims will be paid every other week beginning Monday, September 19, 2016 and ending mid-January 2017. Both Delta Dental network and non-network dentists will be paid based on oldest claims pending.

The State, CMS and Delta Dental of Illinois truly recognize the detrimental impact the payment lag and budget impasse has caused you.

On behalf of the Delta Dental of Illinois Board of Directors, management team and all of our associates, we want to express to each of you our deepest appreciation for your support and loyalty during this difficult time. We also want to offer our gratitude to the State of Illinois and CMS for working with us on this interim solution for dentists. We understand the important role you play in ensuring State members and their eligible family members achieve and maintain good oral health.

If you have questions, please contact our Professional Relations department by email at pr@deltadentalil.com or phone at 630-718-4990.

Thank you.